



Statement of HLG Series 5-Year Warranty

MEAN WELL Enterprises Co., Ltd. (MEAN WELL) warrants that its HLG series LED power supplies possess the highest quality requirement in their performance, component, and workmanship and provides 5-year limited warranty from the date of manufacture. This warranty is conditioned upon proper storage, installation, use, and maintenance. Under proper usage within the defined operating range of MEAN WELL's specification sheet, MEAN WELL shall correct any defects, at MEAN WELL's option, by either repairing any defective part or replace a new power supply. More detail explanations are as below:

1. The case temperature (measure at the middle of the upper cover) should be lower than the defined value as below to qualify the 5-year warranty:
HLG-100 (case temperature 75°C or less)
HLG-120 (case temperature 75°C or less)
HLG-150 (case temperature 75°C or less)
HLG-185 (case temperature 75°C or less)
HLG-240 (case temperature 70°C or less)
2. Damaged by lightning shock over 4kV(L, N to FG) / 2kV(L to N) (refer to IEC61000-4-5) is not covered in this warranty program.
3. Through MEAN WELL's evaluation, if the power supply needs to be replaced by a new one, the new unit will use the original serial number sticker (date code) of the defective unit and enjoy the remaining warranty period.

HLG series products are designed by advanced high efficiency topology and use high reliability components. All models are executed DMTBF (Demonstration Mean Time Between Failure) / accelerated aging test and proved that the lifetime is compatible with the warranty period if the LED power supply has been properly operated within the specification. HLG series acquired global certificates per UL, TUV, CE, and CB, and possess high anti-surge capability (L, N to FG) – 4kV normal operation, 6kV single shot no damage. We believe that the HLG series is a highly reliable power solution for all kinds of outdoor LED lighting applications.

MEAN WELL Enterprises Co., Ltd.