

# XMP-320/330 Media Player

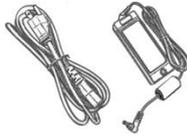
## Quick Start Guide

This printed quick guide provides a quick walkthrough of the set up process. For complete documentation, please visit [www.digisignage.com](http://www.digisignage.com)

### Box Contents



Media Player Unit



AC Power Adapter  
12V DC output



Standard 3.5 mm to  
RCA AV Cable



Ethernet Cable



Wi-Fi Antenna  
(XMP-330 only)



Quick Start Guide  
(this guide)



CF card cover/remover  
(pre-installed on unit)

**USB Keyboard required**

A USB keyboard is required to change system settings.

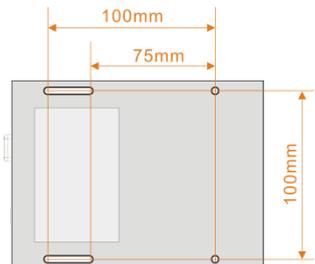
### Mounting and Installation

The player can be attached to mounting posts on the back of screens or inside cabinetry with the built in VESA MIS-D100 (100mmx100mm) compatible mounting flange

**(For XMP-330 only)**

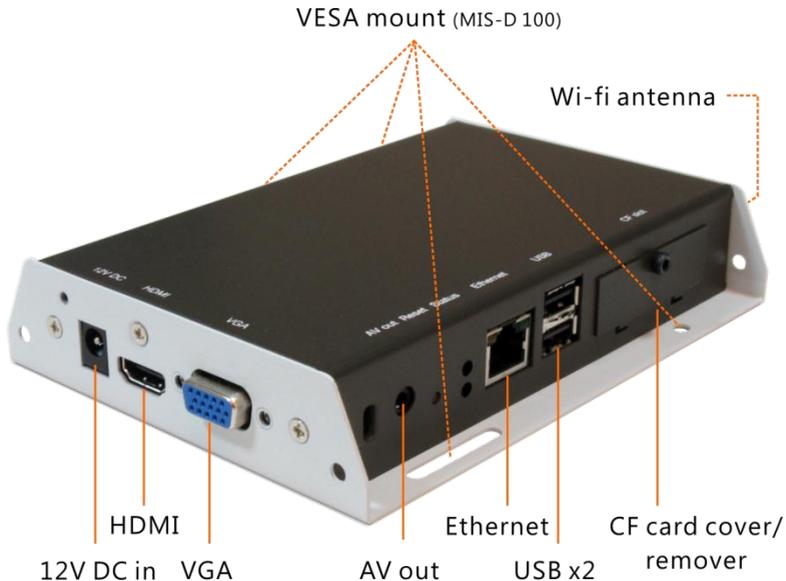
**ATTACH** the wireless antenna as shown.

Screw antenna clockwise onto the post



Bottom view

## Port connections



## System setup

- 1 ATTACH** a video cable (either *VGA* or *HDMI*) to your monitor.
  - When using *VGA*, your monitor must support XGA (1024x768) resolution or greater. Connect audio using the included AV cable.
  - When using *HDMI*, audio and video are sent over a single HDMI cable.
- 2 ATTACH** the AC power adapter.
  - Immediately, the  green *Status LED* on the main unit lights up
- 3 SET** your display to the correct input mode (VGA/HDMI)
  - You should see the player boot up screen



**4 WAIT** while player boots up (up to 60 seconds)

→ once you see "Welcome" on screen, the unit is ready for content update or menu configuration



**5 PLUG IN** a USB keyboard to the unit's USB port

→ the player will enter the *graphical menu system* in approx. 30 sec.

**6 NAVIGATE** the menus using your keyboard arrows (up), (down), (left), (right) to move the selection, (Space bar) to select, (Enter) to confirm, and (ESC) to cancel



→ *find and set the correct time/date AND time zone. IMPORTANT:* time zone must be set correctly in the menus or via management software for scheduled playback

→ (Wireless model only) Using the USB keyboard, select a wireless network and provide security information to connect to your wireless access point

→ (OPTIONAL) *Set a Password* in the menus to prevent unauthorized changes. **IMPORTANT:** setting a password will hide the menus. To re-enter the menu, press CTRL-ALT-DEL and enter the password. If you forget the password, see *Reset player to factory defaults*

**7 SAVE** settings and exit the menu, then **REMOVE** the USB keyboard.

→ The player will reboot with new settings in place  
Settings are now retained even if you remove the power

→ For advanced player configuration, such as static IP, proxy server, time server, display option, and security settings, visit <http://www.digisignage.com> for more information.

## Content Management

Please consult the software documentation for information specific to your management solution.

## Troubleshooting

*Why is there no video output on composite video connectors?*

The player outputs video over HDMI and VGA by default. To switch to composite video output, connect a HDMI or VGA display, then select PAL or NTSC output from the menu system (see System setup).

*If both Ethernet & Wi-Fi are available, which connection will take priority?*

When Ethernet is not available or disconnected, system will try to use Wi-Fi connection. If both connections are available, Ethernet will take priority for data transfer.

*How do I remove an inserted CF card?*

You can install a CF card to replace the 4GB internal memory. The card slot is located behind a metal plate (the *CF card cover/remover*). To remove an inserted CF card, use the *CF card cover/remover's* metal hooks to pull out the card.



## Reset player to factory defaults

If modifying settings cause unintended results or if you have forgotten your password, please reset the player. Local contents will also be removed.

1. **PRESS and hold** the reset button with a pen
2. Re-connect the power cord while holding reset button
3. Wait 12 seconds until the orange status LED flashes
4. Release reset button and wait 90 seconds for system to initialize

