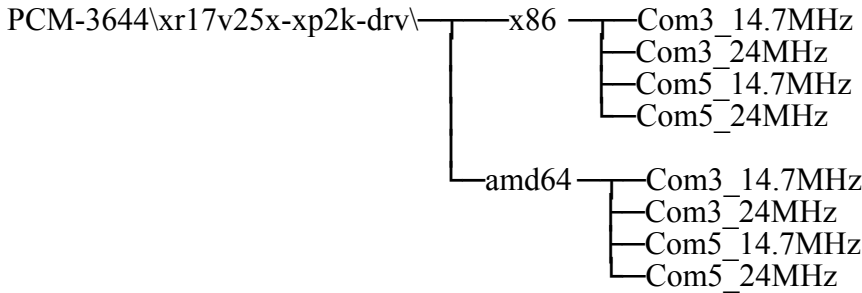


**FAQ: PCM-3644, How to choose to install which one driver?**

**[Question]**

There are many drivers in the driver-folder of PCM-3644. How should I choose to install which one driver?

**The framework of driver-folder of PCM-3644:**



**[Solution]**

**Step 1. How to choose between “x86” and “amd64”?**

- If your OS is Windows 2000/XP with 32-bit system, just choose “x86” folder;
- If your OS is Windows XP with 64-bit AMD system, just choose “amd64” folder.

**Step 2. How to choose between “Com3” and “Com5”?**

- If your main motherboard have maximum 2 COMs (serial port), just choose “Com3” folder;
- If your main motherboard have maximum 4 COMs (serial port), just choose “Com5” folder.

**Step 3. How to choose between “14.7MHz” and “24MHz”?**

The oscillator of PCM-3644 used 14.7MHz, so just choose “14.7MHz” folder.

Please feel free to contact [support@advantech.com.tw](mailto:support@advantech.com.tw) or Area contact window if this solution can't solve your question.